

Aberdeen 0844 248 0649	Croydon 0844 248 0594	London City 0844 248 0509	Reading 0844 248 0668
Basildon 0844 248 0716	Exeter 0844 248 0730	London Colney 0844 248 0606	Southampton 0844 248 0694
Belfast 0844 248 0710	Gatwick 0844 248 0712	Manchester 0844 248 0735	Stoke 0844 248 0740
Birmingham 0844 248 0541	Glasgow 0844 248 0589	Milton Keynes 0844 248 0603	Swindon 0844 248 0662
Bolton 0844 248 0732	Gloucester 0844 248 0634	Newcastle 0844 248 0610	Telford 0844 248 0772
Bristol 0844 248 0550	Heathrow 0844 248 0544	Newport 0844 248 0769	Warrington 0844 248 0580
Cambridge 0844 248 0651	Ipswich 0844 248 0618	Norwich 0844 248 0650	
Cardiff 0844 248 0596	Leeds 0844 248 0583	Nottingham 0844 248 0765	
Chester 0844 248 0701	Leicester 0844 248 0733	Plymouth 0844 248 0767	
Coventry 0844 248 0624	Livingston 0844 248 0584	Preston 0844 248 0757	

International Shipments  
0844 248 0505

If you are calling from  
outside the UK,  
please dial  
+44 (0)780 428 5583

## DHL SAME DAY SERVICES



When tomorrow isn't fast enough



DHL Express (UK) Ltd  
Orbital Park  
178-188 Great South West Road  
Hounslow  
Middlesex  
TW4 6JS  
www.dhl.com

Valid: 08/2009

# WHEN TOMORROW SIMPLY ISN'T FAST ENOUGH

## Your local same day courier

Whether you need to meet an urgent deadline, keep systems running, or meet your customers' increasing expectations, time-critical shipments need to be delivered by a partner you can trust. After all, it's your reputation that's on the line.

So who better to deliver for you than DHL – the world's leading logistics provider.

Our Same Day service is focused on getting your time-critical packages to their destination in the shortest possible time. And we pride ourselves on offering a local service – wherever you are.

We have 40 service centres throughout the UK – giving us the largest courier coverage within the same day market, and giving you speedy access to a local branch who are ready and waiting to assist you.

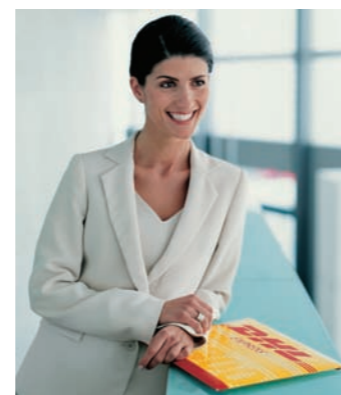


## Always available. Always on. Your fastest delivery option is never closed.

- Time critical shipments
- Secure, fast & highly flexible delivery
- Large range of standard & customised delivery options
- Pick-up within 60 minutes
- Available 24/7, 365 days a year
- Total focus on each individual shipment
- Pro-active tracking & monitoring from pick-up to delivery
- Proof of delivery via phone, fax, e-mail, sms or website
- No preset weight and size limits

For ultimate speed and extreme flexibility, call your local branch today, or call our central booking number on **0844 248 0999**.

Please see the back page for details of your nearest branch.



## Product Portfolio

DHL Sprintline	DHL Jetline	DHL Secureline	Industry Solutions
<b>Definition</b> Fast road-based transport with dedicated vehicle & driver (UK & Europe).	<b>Definition</b> Direct flights worldwide using the first, most suitable aircraft for lift off.	<b>Definition</b> Personally accompanied delivery by air: helicopter, private jet, air freighter or commercial flight.	<b>Definition</b> Bundling of a Same Day transport product with another supply chain product to meet the specific needs of an industry sector.
<b>Best For</b> Urgent delivery to a UK or European destination that can be reached by road within the same day.	<b>Best For</b> Urgent delivery by air to a UK or International address that cannot be reached by road within the same day.	<b>Best For</b> Delivery of confidential, sensitive or valuable items that need to be kept secure.	<b>Best For</b> Bespoke, complex or special requirements, eg high volume contract collections, spare parts logistics.
<b>Sub Products</b> <ul style="list-style-type: none"> <li>• Dedicated Courier</li> <li>• London Courier</li> </ul>	<b>Sub Products</b> <ul style="list-style-type: none"> <li>• Next Flight Out</li> </ul>	<b>Sub Products</b> <ul style="list-style-type: none"> <li>• On-Board Courier</li> <li>• Chartered Aircraft</li> <li>• Secure Container</li> </ul>	<b>Sub Products</b> <ul style="list-style-type: none"> <li>• SecureNet</li> <li>• Technical Courier</li> <li>• Strategic Parts Centre</li> <li>• Drop Points</li> </ul>

### DHL Sprintline

For packages that need to be collected within the hour and delivered by road to a UK destination within the same day. This service is also available for road shipments to Europe.

#### Dedicated Courier Hire

If you have regular or specific requirements, couriers can be hired to carry out pre-planned or multi-drop runs – by the hour, day or week.

#### London Courier

For fast & reliable deliveries within London.

### DHL Jetline

A next flight out service whether you need to get your package to the other end of the country, or across the world. And because we have exceptional customs expertise and experience, we eliminate the hassle of international shipping.

### DHL Secureline

Personally accompanied delivery by air via helicopter, private jet, air freighter or commercial flight.

#### On-Board Courier

Specially trained couriers take care of your package throughout its entire journey.

#### Chartered Aircraft & Secure Container

For larger shipments that require extra care and security.

### Industry Solutions

Customised solutions to meet the specific needs of an industry sector.

#### SecureNet

A secure road-based delivery and return network for valuable, confidential or sensitive items.

#### Technical Courier

DHL's Same Day couriers have a range of skills and expertise enabling us to do far more than just deliver parcels. Our specially trained couriers can offer exchange, 'plug and play', maintenance and installation services, freeing up the time of your experts and ultimately reducing your costs.

#### Strategic Parts Centre

We stock spare parts for our customers for the times when tomorrow just won't do. When a critical need arises, we can collect urgent parts from the nearest warehouse and deliver directly to their customers or field engineers within hours for a fast and reliable resolution.

#### Drop Points

For businesses that require collection points across the UK, DHL Same Day has an extensive network of 'over the counter' drop points as well as unmanned intelligent boxes which allow access to urgent packages that may have been delivered through the night.