

# SHIPPER'S INTEREST INSURANCE



Need comprehensive protection for your shipment? We can provide insurance services that offer you financial protection against all risks of physical loss or damage to your shipment from any external cause.

## What is it?

Shipper's Interest Insurance or SII provides our customers with protection against risk of physical loss or damage to their shipment from external causes during transportation by DHL.

## So what's the difference between SII and Liability?

DHL's liability to the customer is limited in accordance with its terms and conditions. SII on the other hand indemnifies **all losses and damages during transport and storage**, indemnifies the customer for the **declared value of the damaged or stored goods**.



## And what's so good about SII?

Well for a start it's incredibly easy to use – instant cover is available by simply selecting the insurance option on your automated shipping tool, or by ticking the insurance box on a DHL Air Waybill.

Then SII is available on all DHL's international products, so from the import of samples to the delivery of finished goods, you are covered.

As SII has a simplified pricing structure, you can fully cost the insurance and shipping charges in advance.

If you DO have to claim, you are then covered for the full value of goods including freight charges, so you don't need to make any other claims.

And the icing on the cake? There are no excess payments; insurance is underwritten by Chartis; and bespoke contract rates make SII extremely economical to use too. Plus if you do need to claim you won't have to worry as DHL will deal with the entire claims process for you, saving you time and money.

Example Air Waybill

**How do I use SII?**

If you are looking for ad hoc insurance simply tick the insurance box and add the value of goods on the Air Waybill or request it via DHL's automated booking systems. This way your goods are covered for the actual value of the shipment.

**So what exactly is covered by SII?**

The cover is provided by way of a policy issued by Chartis. It applies to goods carried under a single Air Waybill and is for physical loss or damage of goods arising from an external cause during transportation, such as Terrorism, Vehicle crash, Theft or Piracy. Goods will always be insured for the actual value.

**How do I find out more about SII, and who do I need to talk to?**

You can find the insurance policy document and more information about what is covered and what is excluded from coverage on our website on [www.dhl.co.uk](http://www.dhl.co.uk). Otherwise you can get in touch with your DHL sales contact.

