Technical Distribution is DHL Exel Supply Chain’s unique specialist delivery service. Significantly reducing costs and greatly enhancing service performance, it minimises or eliminates the need for a site visit by your engineers and provides access to all the benefits of a shared infrastructure.

Technical Distribution is ideal for a wide range of applications including imaging, computer, telecommunication and catering systems. It focuses on the final mile of delivery, combining skilled technicians with the very latest manual handling technologies to create a unique offer including unpacking, installation, on-site configuration, user training, reverse logistics and waste disposal services.

By working closely with you to achieve a complete understanding of needs, Technical Distribution will manage your entire delivery and installation process. Beginning with our overnight national trunking operation, you can rest assured products will be ready and waiting for our technicians, minimising disruption and delighting your customers.
Throughout Technical Distribution’s comprehensive solution package includes delivery, packaging control, installation, registration, governance, testing and user training. This provides substantial benefits for customers offering valuable, fragile or sizable goods, where the need for total security, complete care and skilled specialist handling can only be guaranteed. 

Cycle times are reduced through efficient working and planning, resulting from process mapping, control database logging and the benefits of an extensive national delivery network with overnight trunking services. So, along with carrying out a stringent product quality check before going on-site and a pre-delivery call, we feature the terms of your Service Level Agreement (SLA) are consistently fulfilled.

The increasing need for corporate social responsibility and legislative requirements including the Waste Electrical & Electronic Equipment (WEEE) Regulations 2006, can also be realised as part of the Technical Distribution service. Our specialist WEEE Team will work with you to develop a systematic and structured and disciplined way.

DE-INSTALLATION

The inherent flexibility of the Technical Distribution network is a key to its ongoing success. These include technicians, diligently operating the 2, 3 and 4 man delivery crews, Project Managers, intuitively controlling process Awareness team. Responsible for analysing working practices to drive ongoing change, their skills help deliver improvements in capacity planning and provide the ability to monitor and control our customers’ diverse business needs.

As with most great ideas, the people behind Technical Distribution are key to its ongoing success. These include technicians, diligently operating the 2, 3 and 4 man delivery crews, Project Managers, intuitively controlling working practices to drive ongoing change, their skills help deliver improvements in capacity planning and provide the ability to monitor and control our customers’ diverse business needs.

Do you have technical equipment requiring specialist delivery skills? Then contact Technical Distribution today and discover how DHL will create a new world of benefits for your business.

Just call +44 (0) 1530 275360 or email technicaldistribution@dhl.com